



With TeleCompCare[®], Medical Help Is Just a Call Away

As an expert in workers' compensation, AF Group is committed to providing our customers the resources necessary to help keep their employees safe and assist them when injuries occur at work.

Our newest service, **TeleCompCare[®]**, provides injured workers quick 24/7 access to triage nurses who are trained to offer assessments, refer them to medical care when appropriate and give them a convenient option to connect with an occupational physician via live video conference over their computer, tablet or smart phone.

24/7/365

Availability of TeleCompCare's nurse triage hotline, ensuring injured workers can receive access to medical care whenever and wherever an incident occurs.

AFGroup.com



All policies are underwritten by a licensed insurer subsidiary. For more information, visit afgroup.com. © AF Group.





1

minute or less is the
average wait time to speak
to a triage nurse



15

years of experience in
primary and urgent care
held by TeleCompCare®
doctors



0

number of opioids
prescribed when using
telemedicine provider

How TeleCompCare Works®

When a workplace injury occurs, and the employee requests medical treatment, supervisors will direct the injured worker to call the TeleCompCare® contact line. A triage nurse will answer, provide an initial assessment of the injured worker and evaluate the type of medical care that is appropriate.

If further medical care is deemed necessary, injured workers can be referred to one of TeleCompCare's certified occupational physicians, who can conduct a virtual appointment online via computer, tablet or smart phone. Telemedicine doctors are dedicated occupational physicians who average 15 years in primary and urgent care experience and are board certified, licensed and credentialed.

If an injured worker chooses not to pursue the telemedicine option, they will be referred to an occupational physician (depending on state jurisdictional laws) or advised to see their own doctor.

The Benefits of TeleCompCare®

- Immediate treatment can occur via a virtual doctor's visit for many workplace injuries, eliminating the need for scheduling and attending an in-person appointment.
- Injured workers avoid lost time from work for driving to and from appointments and dealing with waiting room delays.
- Increased use of our provider network physicians can lead to lower overall claim costs.
- Virtual doctor visits allow for the ordering of any needed prescriptions, the scheduling of physical therapy, or diagnostics to be done promptly and efficiently.
- By connecting employees to appropriate quality care, TeleCompCare® can help prevent a minor injury from becoming more complicated.
- Triage information sent directly to claim intake — serving as FNOL claim set-up.

Learn More About TeleCompCare®

Contact your workers' compensation carrier representative today to learn more about the benefits of TeleCompCare® and to see if it would be a good fit for your business. For more information about any of our workers' compensation products and services, visit AccidentFund.com, CompWestInsurance.com, 3CU.com or UnitedHeartland.com, or email TeleCompCare@afgroup.com.