



With TeleCompCare[®], Medical Help Is Just a Call Away

As an expert in workers' compensation, AF Group is committed to providing our customers the resources necessary to help keep their employees safe and assist them when injuries occur at work.

Our newest service, **TeleCompCare[®]**, provides injured workers quick 24/7 access to triage nurses who are trained to offer assessments, refer you to medical care when appropriate and give you a convenient option to connect with an occupational physician via live video conference over your computer, tablet or smart phone.

24/7

Availability of TeleCompCare's nurse triage hotline, ensuring injured workers can receive access to medical care whenever and wherever an incident occurs.

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1

minute or less is the average wait time to speak to a triage nurse



15

years of experience in primary and urgent care held by TeleCompCare® doctors

How TeleCompCare® Works

If a workplace injury occurs, and you request medical treatment, your supervisor will direct you to call your workers' compensation carrier's TeleCompCare® contact line. A triage nurse will answer, provide an initial assessment of the injury and evaluate the type of medical care that is appropriate.

If further medical care is deemed necessary, you can be referred to one of TeleCompCare's certified occupational physicians, who can conduct a virtual appointment online via computer, tablet or smart phone. Telemedicine doctors are dedicated occupational physicians who average 15 years in primary and urgent care experience and are board certified, licensed and credentialed.

If you choose not to pursue the telemedicine option, you will be referred to a nearby occupational clinic (depending on state jurisdictional laws) or advised to see your own physician.

The Benefits of TeleCompCare®

- Immediate treatment can occur via a virtual doctor's visit for many workplace injuries, eliminating the need for scheduling and attending an in-person appointment and waiting room delays.
- Virtual doctor visits allow for the ordering of any needed prescriptions or the scheduling of physical therapy to be done promptly and efficiently.
- By connecting you to appropriate immediate quality care, TeleCompCare® can help prevent a minor injury from becoming more complicated and help you keep focused on returning to wellness.

Learn More About TeleCompCare®

Feel free to speak to your supervisor to learn more about the benefits of TeleCompCare®. For more information about your workers' compensation carrier, visit AccidentFund.com, CompWestInsurance.com, 3CU.com or UnitedHeartland.com.