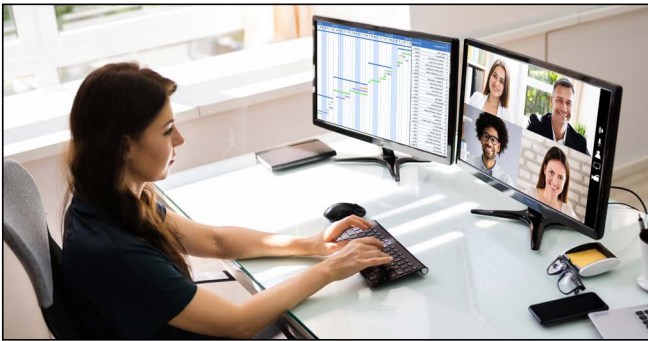




# Client Relations at Your Service

As the central point of contact, our client relations consultants (CRC) and client relations specialists (CRS) serve as the conduit between policyholders, agents and our workers' compensation division to ensure continuity of care, effective communication and top-notch service. We identify the nuances of each customer to best serve their needs and foster long-term relationships.



Contact your dedicated United Heartland, Third Coast Underwriters, Accident Fund or CompWest production underwriter to see if your account qualifies for this service.

## Benefits

- Hands-on service approach ensuring customers receive individualized support
- New customer onboarding, including service schedule for claim reviews, mid-term reviews and quarterly touch points
- Training and support for systems and tools, including risk management information system, loss trend and analysis reports, location coding, claim reporting and more
- Cost of risk analysis helping to positively impact customers' bottom line
- Expertise in multi-jurisdictional service needs and accountability
- Continuous communication with policyholder and agent for ongoing engagement and improvement opportunities

 AccidentFund  UnitedHeartland  CompWest  ThirdCoast Underwriters

 AF Group

AF Group (Lansing, Mich.) and its subsidiaries are a premier provider of innovative insurance solutions. Insurance policies may be issued by any of the following companies within AF Group: Accident Fund Insurance Company of America, Accident Fund National Insurance Company, Accident Fund General Insurance Company, United Wisconsin Insurance Company, Third Coast Insurance Company or CompWest Insurance Company. United Heartland is the marketing name for United Wisconsin Insurance Company, a member of AF Group.

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