

Client Relations At Your Service

As the central point of contact, this highly specialized team serves as the conduit between our policyholders, agent partners, and our workers' compensation and multiline teams. Through both in-person and virtual touch points, Client Relations takes the time to identify and support the nuances of each account ensuring customer needs are met while fostering meaningful business relationships.

Benefits

- Expertise in multi-jurisdictional and multiline service needs
- Comprehensive onboarding to ensure success from day one
- Hands-on service approach and individualized support
- Clearly defined service schedule for partnership reviews and regular touch points to explore opportunities for improvement
- Training and support for systems and tools, including risk management reporting
- Cost of risk analysis to help positively impact customers' bottom line

Contact your dedicated underwriter to see if your account qualifies for this service.

