

TeleCompCare®

Saving Employees Time and Employers Money



Since its inception in 2017, AF Group’s nurse triage/telemedicine program – TeleCompCare (TCC) – has provided immediate, appropriate care for injured workers when a workplace injury occurs. When compared to visiting a traditional brick-and-mortar healthcare facility, the program results have shown lower productivity loss, lower claim costs and increased patient satisfaction – with 52% of the calls never even resulting in a paid claim! Check out the outcomes, impact and results in the tables below and visit our website for more information about the benefits of TeleCompCare.

The TCC Process is Simple!

- Injured worker calls the TCC 866-number (without having to leave work).
- A nurse conducts a thorough telephonic assessment of the injury and recommends the appropriate level of care based on symptoms and severity.
- First notice of loss is created which starts the claim process.

Source: 2021 data provided by CorVel.

	Office/Urgent Care/ER	Telehealth	Improvement
Productivity Impact			
Location	Avg. travel: 20 minutes	Job site	88% Reduction in time away from work
Wait time	2 hours	10 minutes	
Time away from work	4 hours	30 minutes	
Ancillary Referral Rates			
Narcotics prescribed	4%	0%	34% Reduction in medical spend
Medications prescribed	59%	30%	
X-rays	66%	17%	
Durable med equip	67%	22%	
Physical therapy	52%	35%	
Patient Satisfaction			
Satisfaction score (out of 5)	3.65	4.8	32% Improvement patient satisfaction

	With TCC	Without TCC	Results
Incurred	\$1,738	\$3,004	42% lower costs
% Litigated	1.2%	3.3%	64% lower litigation
Average days open	60.4	93.9	36% shorter claim resolution

52%

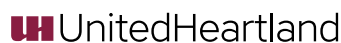
Incidents never become claims
Intake Management

<1%

Miss time from work
RTW Management

60%

Medical spend reduction
Integrated Service and Systems



AccidentFund.com/TeleCompCare

UnitedHeartland.com/TeleCompCare

CompWestInsurance.com/TeleCompCare

3CU.com/TeleCompCare