

# A workers' compensation pharmacy benefit program working for you.

Powerful pharmacy solutions, service and support for injured workers.  
We deliver flexible, focused solutions through collaboration and expert guidance.



## Exceptional customer service

**24/7/365** for clients, pharmacies and injured workers, including live chat  
Dedicated high-touch support



## Powerful data and analytics

**DataSense<sup>SM</sup> CARE: Clinical Analytics Results Engine**  
Patented data solutions focused on workers' compensation  
Actionable data-driven outcomes



## Clinical oversight

**Dedicated clinical support utilizing myRxAdvocate<sup>SM</sup>**, an extensive clinical suite of solutions including proactive reporting, real-time point-of-sale alerts and patient/prescriber outreach.  
All-encompassing pharmacist review and guidance

An orange outline icon of two stylized human figures with their arms raised and hands meeting in the center, symbolizing collaboration and teamwork.

**WORKING TOGETHER,  
WORKING FOR BETTER.**

## Focused workers' comp expertise

Processing **millions of transactions every year** gives you the regulatory guidance, tools and expertise to navigate a uniquely complex industry.  
An industry leader, 100% committed to your success



## Innovation and technology

**myPassport<sup>SM</sup>**, a personalized portal designed with your needs in mind to manage claims and streamline workflow. Now with integrated **E-prescribing solutions**  
Best-in-class, fully integrated, user friendly and patient centric portal



## Leveraging the power of Evernorth

**68k+** Pharmacies, the country's largest pharmacy network including **Accredo Specialty Pharmacy** and **Express Scripts Pharmacy<sup>SM</sup>** home delivery solutions





# Powerful pharmacy solutions for our clients

## myMatrixx Data Solutions

- Workers' comp-focused consultative practice delivering powerful, agile, and customizable data through curated program and advanced clinical analytics
- The myMatrixx CARE platform achieves superior clinical results through actionable intelligence, bridging analytics and clinical pharmacy expertise

## Step Therapy

- Targets brand name drugs at the point-of-sale
- Encourages substitution of lower-cost generic or therapeutic alternatives through pharmacist/prescriber interaction

## Flexible Formularies

- Collaboration with clients on a variety of customized options:
  - First Fill
  - State-Mandated
  - Phase of Care
  - Injury-Specific
  - Basic Formulary

## Morphine Equivalent Dose (MED)

- Point-of-sale pharmacy edits with customizable routing capability
- Retrospective prescriber outreach to discourage prescribing MED outside of recommendations

## Alert, Review and Manage (ARM)<sup>®</sup>

- Prescriber and patient outreach program, including prescriber feedback
- Focus on opioids, MED, questionable prescribing, generic usage, compounds and acetaminophen dosing

## Advanced Opioid Management<sup>™</sup>

- Fraud, Waste and Abuse (FWA) — investigative service to identify unusual or excessive utilization patterns
- Physician Care Alerts — notification of prescribing concerns and dangerous combinations
- Patient outreach includes educational letters, interaction with pharmacists and drug disposal bags shipped to the injured worker's home

## ScriptAlert+

- Point-of-sale program to focus on opioid safety — hard or soft alerts
- Routes to specific clinical representatives for close management of questionable prescribing, dangerous drug combinations and others

## CASE Rx<sup>SM</sup> (Clinical & Safety Evaluation)

- Comprehensive review written by a clinical pharmacist
- Available physician outreach
- 73% rate of beneficial change

## myPassport<sup>SM</sup>

- Best-in-class, fully integrated customer portal
- Designed for patient safety and better outcomes
- Helps deliver high-touch signature myMatrixx customer service
- Claims management efficiency and an intuitive workflow
- User-friendly and responsive design functionality

## Paper Bill Management/ Physician Dispensed Medication

- End-to-end solution for adjudication and clinical oversight of paper bill scripts from pharmacies, third-party billers and physician dispensing entities
- Subsequent outreach for conversion opportunities
- EDI capabilities

## Robust Network

- Directly contracted, national provider network, including physicians, with over 68,000 pharmacy locations nationwide
- Express Scripts Pharmacy<sup>SM</sup> Home Delivery
- Accredo Specialty Network

## Extended Network

- Includes physician dispensing entities, clinics and mail providers
- EDI capabilities
- Adjudicated electronically through myMatrixx integrated platform

## Our Parent Company Express Scripts — Now a part of Evernorth

- Largest PBM in the United States
- Processes over 4 billion prescriptions a year
- Owns the largest U.S. specialty pharmacy, Accredo
- 2020 PBMI Excellence Award for advanced opioid management.

## Questions?

For more information about how to become a client or to learn more about how we can customize a program tailored to your needs, please contact us at [sales@myMatrixx.com](mailto:sales@myMatrixx.com).