

myMatrixx Strategic Advantages

myMatrixx combines clinical expertise, data analysis, deep regulatory knowledge, network strength and signature customer service — putting them all to work for our clients. See how our streamlined pharmacy management process takes you from a no-risk first fill to actual realized savings.



Seeing What Others Can't. Adapting When Other's Won't.



Safety



Compliance



Savings

Injury Occurs — No-Risk First Fill Program

Customizable and allows injured worker to receive up to 30 days of medication.

Point of Service — Prescriber Checks Electronic Medical Records

Health information network SureScripts unites electronic health records, pharmacy benefit managers, pharmacies and clinicians. Integration increases patient safety, medication adherence and client savings.

Claims adjudicated according to formulary, DUR and established business rules for cost and days' supply limits. State-of-the-art myPassport® portal delivers real-time authorization through a user-friendly interface. Features include single sign-on, live chat, automated and customizable authorization routing capabilities and ability to text Rx card information to injured workers.

Integrated Supply Chain Strength

Fully leveraged network represents 97% of retail pharmacies nationwide. Mail order and specialty pharmacies through parent company Express Scripts. Extended network includes more than 1600 nontraditional pharmacy providers, occupational medicine centers, TPB (e.g., HealthLift, Prescription Partners and Injury Rx) all with guaranteed discounts and electronic bill management.

- Reduced administrative burden from paper bills
- Increased network penetration
- Plan, formulary and regulatory edits adjudication

Eligibility Imported at Client's Requested Frequency

Personalized pharmacy cards provided at time of eligibility—

- Within two to three days, patient receives welcome letter with list of nearby pharmacy locations
- Pharmacy card texting capabilities

Business Intelligence

Advanced data analysis for clinically effective, evidence-based decisions. Proprietary Clinical Analytics Results Engine — CARESM — delivers advanced predictive analytics, safety risk scoring and alerts to achieve:

- Identification of patients needing clinical interventions
- Safety, compliance and savings
- Actionable, industry-specific data

Coordinated Support to Monitor Claims

Dedicated account management team includes AM, AE and clinical pharmacist. 24/7/365 live U.S.-based customer service team dedicated to workers' comp.

- Behavioral health
- Urine drug testing
- Case management
- MSA review

Clinical Oversight

Clinical pharmacists provide ongoing oversight utilizing predictive analytics and risk scoring. Injured workers receive clinically appropriate treatment while mitigating unnecessary prescriptions through customizable formularies and comprehensive clinical programs:

- Step Therapy — to ensure generic efficiency
- CARE Threshold Alerts letter program
- One Drug Review
- CASE RxSM
- Pharmacist-to-provider consultation

Bill Payment

EDI capabilities, transparency and timely payment to providers.

Actual Realized Savings

We achieve cost savings by reducing utilization. We put a clinical emphasis on patient safety and return to wellness. We help close complex claims, improving loss ratios and adjuster efficiency.



Working together, working for better.

myMatrixx.com