Claim Decision Tool:
AI for Claims Analytics

Our claim decision tool utilizes artificial intelligence (AI) for predictive modeling. An analytic workstation leverages AI and natural language processing to classify workers' compensation claims and drive actionable results more accurately.

Benefits of the claim decision tool include:

- **Creates** a proactive approach to the claim review process, improving policyholder and injured worker outcomes

- **Identifies** claims with potential to have high costs and poor claim outcomes and engages with the management team early on in the claims process

- **Allows** for appropriate resources to be proactively deployed when they will have the greatest impact on the claim

- **Decreases** claim severity, improves reserve accuracy and provides better care to our injured workers, which all leads to better claim outcomes

For more information, contact your claim representative.

◆ AF Group

AccidentFund   UnitedHeartland   CompWest   ThirdCoast Underwriters