

Claim Reporting, Technology, and Medical Bill Inquiries Contact Sheet



Claim Reporting

1. **Online:** Visit one of our brand websites and log in using your provided ID and password.
2. **Email:** ClaimsReporting@AFGroup.com
3. **Fax:** 866-814-5595
4. **Phone:** 866-206-5851, #1
5. **TeleCompCare®:** Upon contacting our telemedicine nurse triage, FNOL is auto-initiated.



Report all claims, including incident-only claims, within one business day.



Medical Bill Inquiries

Mail to: PO Box 40790, Lansing, MI 48901

Fax: 877-607-7419

Call: 866-206-5851, #2



Information Technology Assistance

Phone: 866-206-5851, #7

Please have policy number or username available.